

Beginning Aug. 1, 2024, the link to Aetna's Find a Provider Tool will be located on the State Health Plan's website, www.shpnc.org by clicking "Find a Doctor".

Members will need to choose "Continue as Guest" as they will not have the information needed to register for an account until they receive new ID cards after Open Enrollment.



Find a Doctor

Online resources to help you find a provider, including
Clear Pricing Project providers.

Directory of health care professionals for North Carolina State Health Plan

Already a member?

Login to Secure Site

Not registered with Aetna yet?

Register Now

Why Register?

You will be able to find all your coverage information online when you need it.

Searching as a member is better

You Can:

- ✓ Get results for your plan
- ✓ View cost estimates
- ✓ Select a primary care doctor

Continue as a guest

Please enter your **home** location (zip, city, county or state) to access providers specific to your plan benefits.

Enter location here

Traveling? You can change your location after you select your plan

Look within



Search

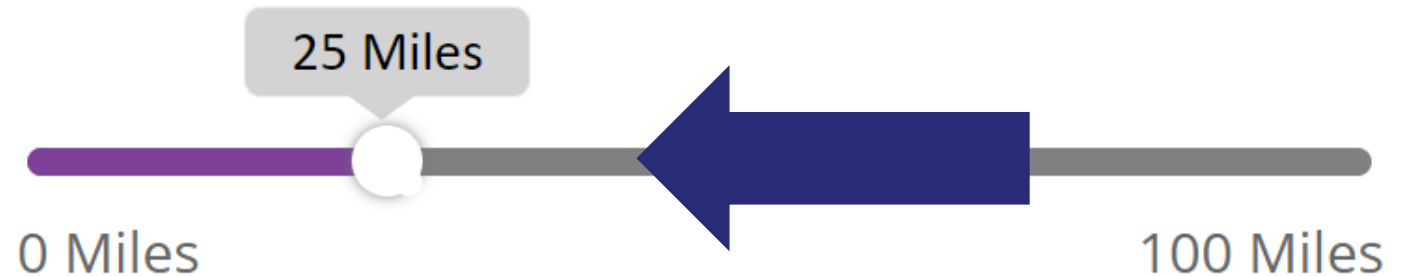
- Enter ZIP, city, county, or state in the box next to the green arrow.
- You can also change the mile range of your search by using the slide to set how many miles within your chosen ZIP, city, county. This is located next to the blue arrow.

Please enter your **home** location (zip, city, county or state) to access providers specific to your plan benefits.

Enter location here

Traveling? You can change your location after you select your plan

Look within



Search

Continue as a guest

Please enter your **home** location (zip, city, county or state) to access providers specific to your plan benefits.

Traveling? You can change your location after you select your plan

Look within



Search

For this example, we used the ZIP code “27502” and set the slide rule to a 30-mile radius and hit “Search.”

On the next screen, you can either:

- Enter your doctor's name or the type of doctor you are looking for (next to the green arrow),
- **OR**
- Choose the category of the type of doctor, facility or care you are looking for by selecting one of the categories in the blue box.

Directory of health care professionals for North Carolina State Health Plan










Already a member? [Login to secure site](#) Searching by: North Carolina State Health Plan

What do you want to search for near 27502 (Apex, NC)? [Change location](#) »

Eg: John Wright, Primary Care Physician, Dermatologists, Periodontists

OR

Find what you need by category

 Medical Doctors & Specialists > Primary care physicians (PCPs), pediatricians, cardiologists, OB/GYNs, others	 Hospitals & Facilities > Hospitals, physical therapy centers, nursing facilities, dialysis centers, others	 Urgent Care > A type of facility focused on the delivery of urgent care outside of an emergency room	 Walk-In Clinics > All Other Results*: A facility that accepts patients on a walk-in basis. *Lists both designated and non-designated walk-in providers.	 Mental Health > Counseling, EAP, mental health facilities, substance use treatment, psychiatrists, others
 Labs & Testing > Bloodwork, lab tests, diagnostic testing centers, sleep centers, imaging centers, others	 Alternative Medicine > Chiropractors, acupuncturist, massage therapists, dieticians, others	 Durable Medical Equipment (DME) > Hearing aids, breast pumps, prosthetics, wheelchairs, diabetes equipment, others	 Common Procedures & Conditions > Search providers by procedures they perform or conditions they treat	

For this example, we chose “Medical Doctors and Specialists.”

Find what you need by category



Medical Doctors & Specialists >

Primary care physicians (PCPs), pediatricians, cardiologists, OB/GYNs, others



Hospitals & Facilities >

Hospitals, physical therapy centers, nursing facilities, dialysis centers, others



Urgent Care >

A type of facility focused on the delivery of urgent care outside of an emergency room



Walk-In Clinics >

All Other Results* facility that accepts patients on a walk-in basis. *Lists both designated and non-designated walk-in providers.



Labs & Testing >

Bloodwork, lab tests, diagnostic testing



Alternative Medicine >

Chiropractors, acupuncturist, massage



Durable Medical Equipment (DME) >

Hearing aids, breast pumps, prosthetics,



Common Procedures & Conditions >

Search providers by procedure they perform

Directory of health care professionals for North Carolina State Health Plan

Already a member?

[Login to secure site](#)

Location **27502 (Apex, NC)**

Searching by: North Carolina State Health Plan

What are you looking for?

[Doctors \(Primary Care\) >](#)

Primary care physicians (PCPs), family practice, pediatrician, etc.

[Medical Specialists >](#)

Gastroenterologist, neurologist, cardiologist, orthopedist, dermatologist, others

[Medical Therapists >](#)

Physical therapist, speech therapist, occupational therapist, others

[Natural Therapy Professionals >](#)

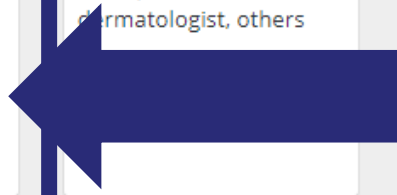
Professionals who focus on alternative medicines such as acupuncture, chiropractors, and herbal remedies

[Hearing Discount Locations >](#)

Hearing providers who give a discount to Aetna members

[All Medical Professionals >](#)

Any professional that works in medical field



On the next screen, we chose “Doctors (Primary Care)” for this example.

Directory of health care professionals for North Carolina State Health Plan

Already a member?

[Login to secure site](#)

Location **27502 (Apex, NC)**

Searching by: North Carolina State Health Plan

What are you looking for?



Doctors (Primary Care)

Primary care physician (PCPs), family practice, pediatrician, others

[All Primary Care Physicians »](#)

A doctor who provides both the first contact for a person with an undiagnosed health concern as well as continuing care of varied medical conditions.

[Adolescent Medicine Physician »](#)

A physician who provides care to children as they develop from a child to an adult.

[Family Practice Physician »](#)

A physician who is educated and trained in family practice.

[General Practice Physician »](#)

A medical doctor who treats acute and chronic illnesses and provides preventive care and health education to patients.

[Geriatrician »](#)

A physician focused on the diagnosis, treatment and prevention of disease in older people and the problems specific to aging.

[Internist »](#)

On the next screen,
we chose “All
Primary Care
Physicians” for this
example.











You will then see a list of providers.

*Note the Clear Pricing Project Provider logo, which identified providers that are in-network with Aetna and participate in the Clear Pricing Project for the State Health Plan.

In network search results for Primary Care Physician (PCP) near 27502 (Apex, NC)

See Important Notice About Participating Providers [below](#)

Provider/Facility Information	Distance	Plan Information	Ratings
<p>Alexander, Steven T., MD »</p> <p> In Network</p> <p>Provider ID #: 9354427</p> <p> 1801 Olive Chapel Road Suite 107 Apex, NC 27502</p> <p> (919) 267-5862</p> <p>Specialties: Family Practice</p> <p><input type="checkbox"/> Add to compare</p> <p>Report Incorrect Information »</p>	<p>2.03 miles</p>	<p> Clear Pricing Project Provider</p> <p>Accepts Medicaid</p> <p>See Accepted Plans</p>	<p>☆☆☆☆☆</p> <p>0 rating(s) »</p>
<p>Tomczyk, Marie, MS »</p> <p> In Network</p> <p>Provider ID #: 6689485</p> <p> 1801 Olive Chapel Road Suite 107 Apex, NC 27502</p> <p> (919) 267-5862</p> <p>Specialties: Physician Assistant</p> <p><input type="checkbox"/> Add to compare</p> <p>Report Incorrect Information »</p>	<p>2.03 miles</p>	<p> Clear Pricing Project Provider</p> <p>Accepts Medicaid</p> <p>This provider has a specialty focus of Family Practice</p> <p>See Accepted Plans</p>	<p>☆☆☆☆☆</p> <p>0 rating(s) »</p>

Helpful Tips

- If you don't find the doctor you are looking for, try searching for the medical practice or group name.
- Some doctors may be in-network but will not appear in the directory. This is usually due to the practice not choosing to list nurse practitioners and/or physician assistants.
- Beginning Aug. 15, members are able to call the Aetna Health Concierge (Customer Service) line at 833-690-1037 for additional assistance.