Performance Process - Quick Reference Guide

Process	Procedure	Deadline	Reference Guides
	April 1 – Performance Cycle Begins		
1. Establish Performance Plan COMPLIANCE & INTEGRITY ACCOUNT- ABILITY EXPERTISE + SUPERVISION CUSTOMER- ORIENTED TEAM- ORIENTED	 Institutional Goals (5 standard or 6 for supervisors) Familiarize yourself with the each institutional goal and the "meeting expectations" standard for each goal Identify any specific SOPs that correlate with each goal and document if necessary* Assign a weight of no less than 5 for each goal based on its importance to the position* Make sure all of the institutional goals add up to 50 		"Search" NinerTalent STAKES Guide See Performance Guide § "IV. Goals": • Institutional Goals • SHRA Institutional Goals Expanded • Individual Goals • Sample goals - STAKES website
	*See Tip 1 under Reference Guides		
Critical Function Goals Individual Goals Project-Oriented Goals Forward-Focused Goals	 Individual Goals (3-5 tasks) Identify what the strategic goals are for your unit this cycle Develop 3-5 SMARTER goals by determining any critical tasks or projects to be completed this cycle – should align with strategic goals Assign a weight of no less than 5 for each individual goal based on its importance to the position Make sure all of the individual goals add up to 50 *See Tip 2 under Reference Guides	Note! Process is not complete until plan meeting occurs and employee acknowledges plan	• Career Development Plan SHRA Performance Policy *Tip: 1. Previous performance plan may be useful if goal will not change 2. Use the employee self- appraisal from the previous cycle to help you create individual goals and career development activities for your employee's plan. Use Employee Portal QRG to help you access docs in NinerTalent
Continuing Ed Mentorship	Career Development Goals		

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2. Conduct Off-Cycle Reviews	 Let your employee know how he/she is doing at this point in the cycle. Provide brief documentation about review in NinerTalent. Probationary and Talent Conversations 	Throughout cycleApril, July, October, January	"Search" NinerTalent STAKES Guide See Performance Guide § "V. Talent Conversations"
	 Interim Review (or Talent Conversation #3) – if employee is "not meeting" expectations ensure review is documented in NinerTalent by deadline 	October 31	 Performance Review Narrative Effective Talent Conversations Forward Thinking and Planning
	 Transfer Reviews – if an employee or supervisor transfers to a new position or exits the university 	w/in employees notice period	SHRA Performance Policy
3. Hold Calibration Sessions	 Ensure performance rating consistency in unit based on established standards Identify and clarify unit standards to be communicated in the upcoming cycle Ensure consistency in similar positions by standardizing goals for positions that are the same or substantially similar 	February — March Note! Will not be implemented until February 2018	See NTS Guide - Performance Guide § "III. Calibration & Scoring" • Calibration Sessions Calibration Guide & video Calibration Discussion - QRG
	March 31 – Performance Cycle Ends		
4. Complete Performance Appraisal Institutional Goal and Individual Goal Scores 3 = Exceeding Expectations A+ 2 = Meeting Expectations A 1 = Not Meeting Expectations D	 Rate each institutional goal and individual goal as follows: (1) Not Meeting, (2) Meeting, (3) Exceeding Provide supporting documentation regarding performance in comments section if rate a 1 or 3 Review employee self-appraisal to see how employee 	Note! Process is not complete until appraisal meeting occurs and employee acknowledges plan	"Search" NinerTalent STAKES Guide Assigning a Score Reviewer Bias Tip: Review employee self-appraisal before finalizing rating. Use Employee Portal QRG to find document.
	*See Tip 2 under Reference Guides		und to jind document.